

CLIENT FOCUS

Our values are simple: to provide advice specific to you, delivered in the way that suits you. Written fixed or hourly fees, 24/7 access and a promise to explain complicated matters in easy to understand terms.

Our Clients

Our clients' needs and expectations are the focus for all we do;

We want to build strong long lasting relationships; and

We understand all clients are individuals.

We Listen

Before we accept any instruction we take the time to talk to you about what you want to achieve, how and when you want to achieve it; and

If we believe another firm may be better able to assist you we'll refer you to that firm.

Our Communication

We'll outline exactly what we propose to do, the time scales and steps involved;

We'll use clear easy to understand terms;

We'll update you regularly on the progress; and

We'll use whatever method of communication you prefer.

Fixed Fees

We provide transparent fixed fee pricing for all our services;

If, as sometimes happens, the work required changes during the course of the transaction, we'll let you know in advance before incurring any additional costs; and

There will be no unexpected bills, giving you peace of mind.

Expertise

We advise solely on corporate and commercial law; and

Our people are experts in business and law and highly

trained and experienced in their field.

Ease of Access

We're happy to talk before nine or after five;

We'll provide you with a key contact throughout your transaction; and

Your calls will always be answered by a person and not an automated service.

Innovation

We make use of modern technology to deliver efficient and effective services;

We use real-time online document collaboration;

Integrated unified communications using audio and video capabilities; and

You can contact us by post, phone, Skype, Lync or email.

Retainer Service

Monthly fixed fee to allow you to budget for your commercial legal costs;

Unlimited telephone and email assistance (subject to fair use of the service); and

Discount off our standard charge rates.

We're here to build strong relationships on trust and experience now and into the future.

Need more information

Contact our practice manager Daryl Morgan by phone on 0330 313 0330*, by email, Skype or Lync using dIm@bevanrose.com, or by post to 157 High Street, Prestatyn, LL19 9AY.

*Calls to 0330 numbers will cost no more than 01 or 02 numbers from a landline or mobile. If you get 'inclusive minutes' with your package then 0330 numbers are included

